



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

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Public Health Division of Public Health

SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Customers of the North Carolina State Laboratory of Public Health

From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

Date: June 27, 2023

Re: Courier Schedules and Sample/Specimen Transport – Independence Day, 2023

The North Carolina State Laboratory of Public Health (NCSLPH) medical courier, STAT Courier, **will not operate** Tuesday, July 4th, 2023, in observance of Independence Day. The State Mail Service Center will also be closed for operations July 4th, 2023. UPS and FedEx will be closed on Tuesday, July 4, 2023.

STAT Courier:

1. **Will** deliver specimens picked up on Monday, July 3, 2023 to NCSLPH by Tuesday, July 4, 2023.
2. **Will** resume normal operations on Wednesday, July 5, 2023.

The NCSLPH will accept specimens for testing on Tuesday, July 4, 2023.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements.

Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. The NCSLPH will request recollection of specimens if needed for testing.

If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call STAT Courier Dispatch at 636-695-5879 or 888-592-7828.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).